



Newport County AFC Code of Conduct: Volunteers 2018/19

Newport County AFC board of directors & management team insist that highest level of discipline and professionalism is maintained by everyone associated with the Club at all times and therefore the following code of conduct has been written with these standards in mind

All volunteers are reminded of their responsibility to adhere to this code at all times.

1. Volunteers should always be polite, courteous and helpful to all spectators regardless of affiliations.
2. Volunteers should always be smartly dressed, clean and tidy and are required to wear Club uniform (subject to role) and their Volunteer ID Pass at all times.
3. Volunteers are not employed, hired or contracted to watch the event. They should always concentrate on their duties and responsibilities.
4. Volunteers should never:
 - a) Show extreme reaction to the sporting event
 - b) Be seen eating, drinking or smoking in view of the public when on duty
 - c) Consume alcohol before or during the event
 - d) Use obscene or offensive language
5. Volunteers should always appear alert and attentive giving spectator's confidence that their safety is ensured.
6. Volunteers should always conduct themselves in a way that positively reflects upon Newport County AFC.
7. Volunteers should always work towards making all supporters' visits to Rodney Parade a happy and entertaining experience.
8. Volunteers are reminded their actions and comments across all social media platforms are reflective of them as individuals and their connection to the Club. Volunteers are requested to think before making any actions online which may put their position as a volunteer at the Club in jeopardy

The Club reserves the right to terminate the services of any volunteer at any point in time.

Signed: _____

Date: _____